

Website Hosting and Maintenance Terms and Conditions

Hosting

Starter Hosting \$29/year	Personal Hosting \$55/year	Premium Hosting \$105/year
<ul style="list-style-type: none"> • FAQ support • Few design options • 6 GB of storage space • Random ads appear • No tracking • No advance social media scheduling • No video uploads • No monetized ads 	<ul style="list-style-type: none"> • Only email support • Few design options • 6 GB of storage space • Remove ads • No tracking • No advance social media scheduling • No video uploads • No monetized ads 	<ul style="list-style-type: none"> • SEO, faster-loading pages, and protection from spam • Email And live chat support • Unlimited premium website themes • 13 GB of storage space • Remove ads • Except one time, monthly, or annual payments on your website • Subscriber only content • Track your site's stats • Schedule your social media updates in advance and promote your posts • Monetize advertising on your site • Upload videos to your website

Maintenance

\$25/mo or \$300/yr

- Website maintenance services by Michael David Media are annual (12 month) agreements.
- Payment Methods
 - Monthly or Yearly Website Maintenance subscriptions must be paid online
- Termination of this agreement by the client.
 - Clients may terminate this agreement at any time with 30 days written notice, additional fees may apply for early termination.
 - After the initial 12 months, the client may terminate this agreement without paying any additional fees with 30 days written notice.
- Michael David Media may terminate this agreement at anytime with written notice to the client.
- An administrative fee of \$35 will be charged to the clients account for any late payments or declined credit card charges.
- An administrative fee of \$35 will be charged for returned checks.
- There are absolutely no refunds for any fees related to website maintenance services.
- When adding new text and/or content to a page the client is responsible for providing

all text (in digital format) and images/photos.

- Minor updates are limited to 5 incidents per week depending on availability. More minor updates may be able to be completed each week depending on the Michael David Media master project schedule. The client may inquire to find out if more updates may be allowed in a given week.
- There is no roll-over for any website maintenance plan services.
- “Update turnaround time” is based on standard minor updates. Advanced programming may result in longer turnaround times.
- Urgent and/or Rush updates, modifications, or edits will be completed within 24 hours. A fee of \$50 will be charged if updates and/or modifications or edits are required to be completed same-day.

Monthly Maintenance Minor Update Listing

- Small text changes (not including changing an entire page of text)
- Adding or modifying a link
- Adding or changing a photo/image
- Adding or modifying a menu item
- Adding or modifying meta data (keywords, descriptions, title, etc. on a page)
- Changing page URL's (only applies to Joomla CMS sites and websites developed by Michael David Media)
- Uploading a new advertisement
- Changing a banner ad
- Adding or modifying a product in a catalog or e-commerce system
- Adding or modifying a calendar event

- Modifying code
 - PHP
 - MySQL
 - DHTML
 - XHTML
 - Javascript
 - XML
 - Template

Non-Minor Updates & Additional Monthly Maintenance Services

Please note: these services carry an additional fee on top of your monthly maintenance fee.

- Add a Blog
- Add a calendar
- Create a “pop-out” menu
- Add a frontpage slideshow
- Add Google Analytics/Sitemaps
- Add a new page
- Additional minor updates
- Add a CMS
 - Additional pages
 - New template
- Add an online form
- Add a “Map & Directions” page
- Add an online product catalog
- Add an online shopping cart*
- Add an online payment gateway*

** E-commerce and/or payment gateways require additional services that require additional fees.*

** For all other services, please inquire for pricing and turnaround times.*

I have read and agreed to the terms in this agreement:

Customer Print

Michael David Media Print

Customer Signature

Michael David Media Signature

Date

Date